LIFT TRUCK CENTER, INC.
PARTS | SERVICE | SALES | RENTAL

Springfield, MO | Joplin, MO | Wichita, KS

FLEET MAINTENANCE PLANS

- ✓ PLANS TO FIT YOUR FLEET NEEDS
- ✓ OPTIMIZE EQUIPMENT UTILIZATION
- ✓ BUDGETED FIXED RATES
- ✓ SCHEDULED MAINTENANCE & REPAIRS
- ✓ CONSOLIDATED INVOICING

LTC MAINTENANCE PLANS

Each plan begins with an extensive site survey to ***understand your equipment utilization and operational needs*** to determine which plan meets your goals.

SERVICES	L	T	C
Planned Maintenance	✓	✓	✓
Routine Maintenance	Optional	✓	✓
Consolidated Invoicing	Optional	✓	✓
Fleet Management Reporting	Optional	✓	✓
Breakdown Repairs	T&M	✓	✓
Avoidable Damage Forgiveness	T&M	T&M	Optional
Tire or Wheel Replacement	T&M	T&M	Optional
Industrial Battery Watering	Optional	Optional	Optional

T&M = Time and Material

PLANNED MAINTENANCE INCLUDES:

- ✓ Multi-point operational inspections
- ✓ Clean equipment with compressed air
- ✓ Lubricate grease fittings
- ✓ Check all fluids
- ✓ Engine powered models include changing oil and filter, replacement of fuel & air filters
- ✓ **Optional routine maintenance:** 1000/2000 hour service intervals include tune-up, changing hydraulic, differential, and transmission fluid & filter

LIMITED COVERAGE

The Limited Coverage plan is available for all brands & various types of equipment & provides Planned Maintenance services that can be scheduled around equipment usage or the calendar. Usage scheduling is made easy with the help of telemetry to view equipment operating hours & often results in fewer service intervals & cost savings. Repairs are addressed by a Toyota Certified Technician on a time & material basis.

- In addition to the Limited Coverage plan our Toyota 360 Support provides an additional level of assurance by coupling an optional Toyota new equipment warranty with carriage to counterweight coverage up to 60 months on applicable models.

TOTAL COVERAGE

Lift Truck Center's Total Coverage plan provides Planned and routine Maintenance including breakdown repairs all at a consistent budgeted monthly rate. Consolidated invoicing of multiple pieces of equipment on a single invoice further reduces your administrative costs associated with invoice processing.

COMPREHENSIVE COVERAGE

Our Comprehensive Coverage provides the benefits of both the Limited and Total plans along with the option to include avoidable damage related repairs, and wearables such as tire and wheel replacement, all for a consistent budgeted monthly rate.

BENEFITS APPLICABLE TO ALL PLANS

- **Priority Service -** Priority response, including 24/7 service access to minimize equipment downtime.
- **Improved Uptime & Utilization** – Keeps equipment running smoothly.
- **Extends Economic Life of Equipment -** Scheduled maintenance enhances equipment longevity and reduces your overall cost of operation.
- **Improves Equipment Safety** - Ensures compliance with OSHA standards while reducing liability through proper equipment upkeep.
- **Optional Short-Term Rental Replacement Equipment** - Available with all plans, either included in maintenance rates or billed separately.

ADDITIONAL BENEFITS OF TOTAL/COMPREHENSIVE PLANS

- **Predictable Monthly Maintenance Expenses** – Fixed monthly rates allow for consistent long range budgeting.
- **Reduces Administrative Soft Costs** – Simplify administration with a single monthly invoice that covers all parts, repairs, and service—saving you time and invoice processing costs.
- **Operational Review Meetings** – Meetings designed to effectively manage and understand equipment usage and operating expenses. More information on the back of brochure.

TELEMETRY

Toyota MyInsights telemetry is available as standard equipment on most new Toyota models. MyInsights helps you unlock crucial information about your fleet. Standard features include key hour meter readings, impact detection, state of battery charge for electric equipment, equipment diagnostic fault codes, and equipment location tracking.

MY Insights+

ADDITIONAL OPTIONAL FEATURES:

- Vehicle Impact Alerts & Lockout
- Route Mapping
- Geo Fencing & Zone Alerts
- Reporting Historical Event Data
- Electronic Pre-Operational Checklist
- Maintenance Notifications Messaging on Display
- Operator Access Control
- Custom Operator Profiles
- Operator Productivity Metrics
- Operator Certification Tracking

OPERATIONAL REVIEW MEETINGS

If selecting a Total or Comprehensive plan, operational review meetings will be held. These periodic meetings with our Product Support Sales Representatives reflects our “Kaizen” commitment to continuous improvement. These meetings are designed to help you understand and effectively manage equipment utilization and related operating expenses.

MEETING GOALS INCLUDE:

- Identify obsolete or underutilized equipment to “right size” your fleet
- Understand utilization trends and share equipment rotation recommendation
- Establish proper service intervals to ensure operating uptime
- Understand maintenance/repair expenses & reduce avoidable damage related repairs

WHY LIFT TRUCK CENTER?

Lift Truck Center is locally owned & established in 1982. With approximately 40 trained technicians - including resident technicians in remote areas - we are equipped to address on-site or in shop repairs. Our on-hand parts inventory, 200+ short-term rental units, and Toyota Lean Management and ASEC implementation are just a few things that set us apart.

TLM TOYOTA LEAN MANAGEMENT

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ASEC
After Sales Service Evaluation & Certification

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